Foothill College 2014-15 Comprehensive Program Review Program Review Committee Feedback Winter 2016, May 5, 2016 <u>Admissions and Records</u>

FINAL

Thank you for your time and effort in completing the Comprehensive Program Review this year. We know it is a lot of work but we hope it has been helpful. Thank you for your ongoing efforts to improve on behalf of our students. The program review allows others throughout the college to learn about your work and how it supports the college mission, educational master plan, and equity goals.

The Program Review Committee read and discussed each comprehensive program review during a series of meetings in winter 2016. Our feedback is outlined below. We would be happy to meet with the department if there are any questions.

Commendations / Strengths

PRC commends the department for doing a good job addressing student equity efforts and working to foster a sense of community for the students served.

PRC notes that the department has hired a diverse staff and made a tremendous effort to improve customer service.

Suggestions for Improvement

PRC suggests that on the next program review the department provide greater detail about their partnership efforts with Outreach.

PRC suggests that the department consider possibly developing three different surveys, each aimed at assessing the three focus areas for the department.

PRC suggests that the department look at other data sources (e.g. from online services used – GO2Orientation, etc.) than those included in the program review document.

PRC suggests the department provide more background information for the staff position requests included in the program review.

PRC notes that Sunnyvale Center support services are not discussed in this program review and suggests this be included in the next program review.

Program Review Committee (PRC) Members:

Justin Schultz; Andrew Lamanque; Vinita Bali; Kevin Harral; Jiatong Li; Simon Pennington; Cara Miyasaki; Craig Gawlick; Michelle Palma; Claudia Flores; Elaine Kuo Recommendation – Green

The program is recommended to continue in the regular program review cycle.

Program Review Committee (PRC) Members: Justin Schultz; Andrew Lamanque; Vinita Bali; Kevin Harral; Jiatong Li; Simon Pennington; Cara Miyasaki; Craig Gawlick; Michelle Palma; Claudia Flores; Elaine Kuo