

# Tutoring/Learning Spaces: Supporting Student Learning

May 31, 2019

Instructional Support Services Retreat

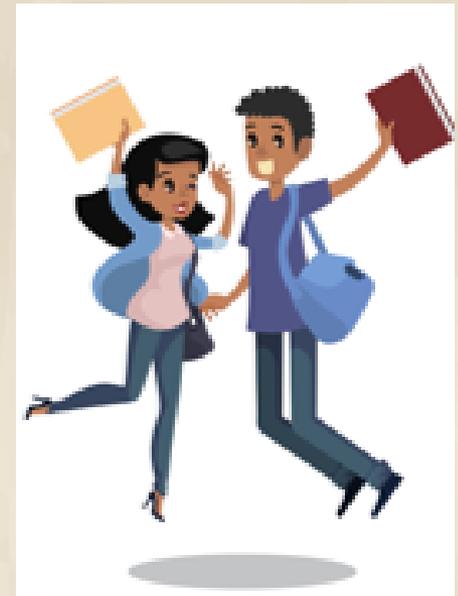


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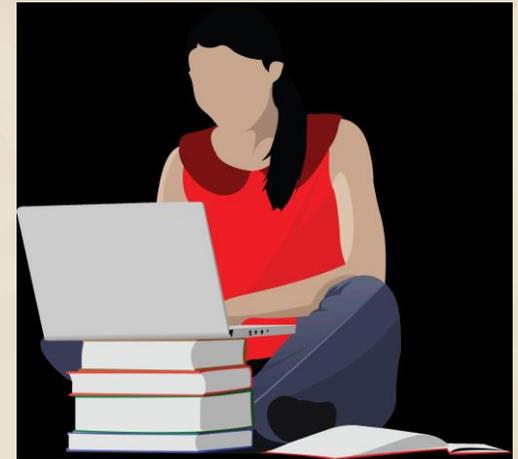
# Instructional Services Support

- Supplements classroom instruction
- Extends students learning
- Facilities use
- Programmatic experiences



# What are the questions?

- Who uses the Teaching Learning Center (TLC), STEM Center, and Pass the Torch?
- In what ways are the TLC and STEM Center used?
- Goal: Serving students to facilitate their success



# TEACHING AND LEARNING CENTER

# What is the Teaching Learning Center (TLC)?

- Students access the TLC for:
  - Studying
  - Group spaces
  - Workshops
- Tutoring
  - Students
  - Faculty



\*Pass the Torch is based in the TLC

# Data Sources Accessed

- SARS
  - Student sign-in
- Banner
  - Based on IRP data match
- Time Frame:
  - Fall 2018/Winter 2019

# TLC Use: Studying



unique students

**790**



sessions per student (avg)

**5**



min/session (avg)

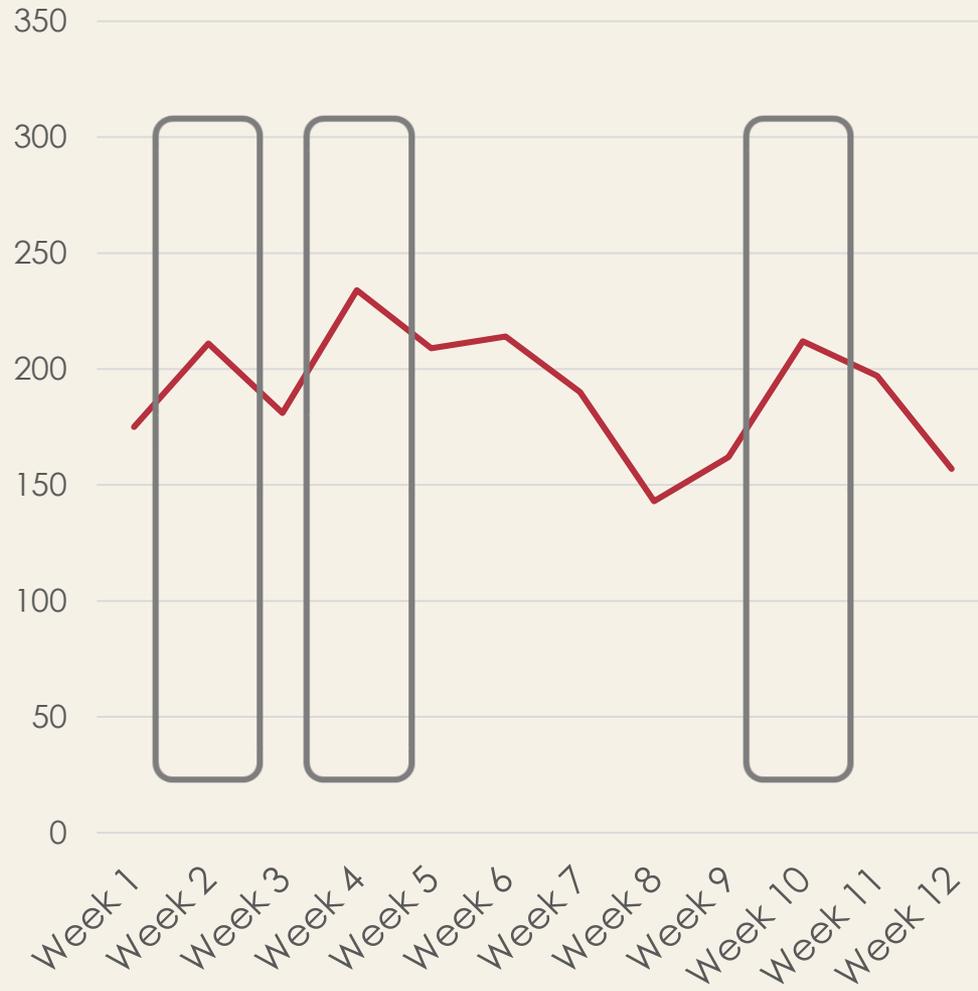
**62**



total study sessions

**4,032**

### TLC Studying Use by Week of Term

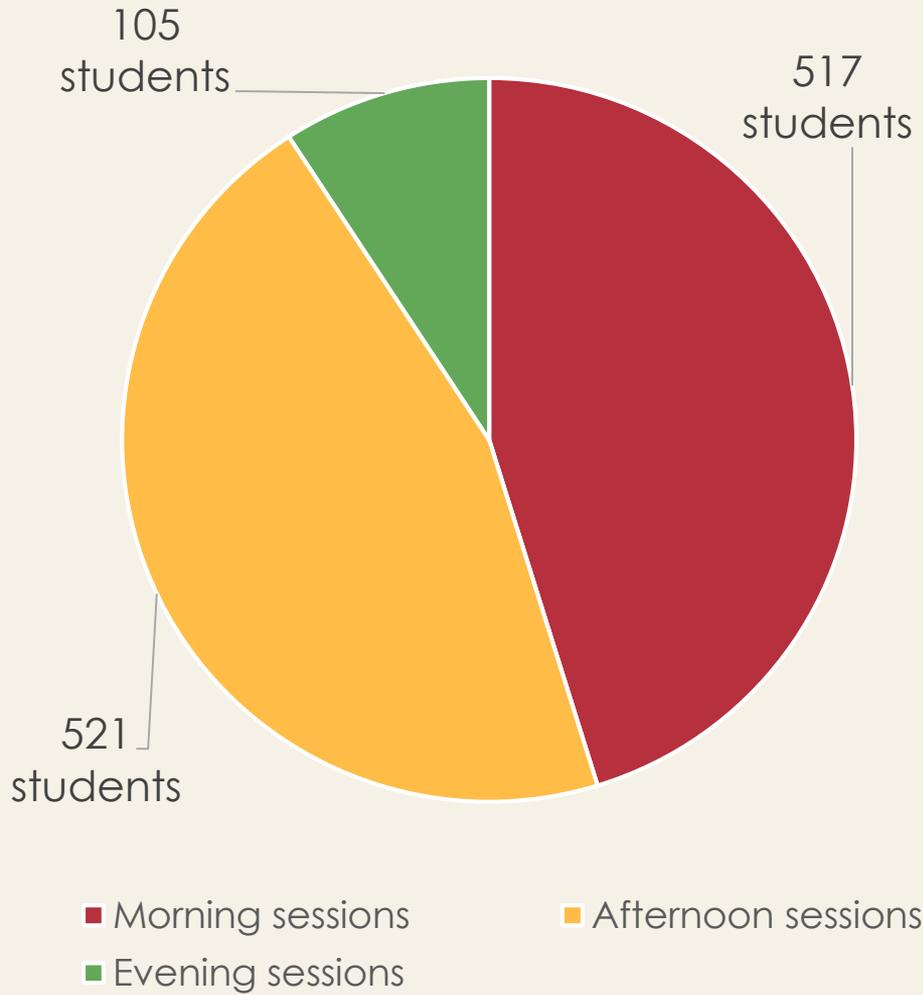


Studying use begins early in the quarter

Increases at midterms (week 4)

Increases again towards end of quarter (week 10)

## TLC Studying Use by Time of Day



Students study primarily in the morning and afternoon

Evening use may be limited by fewer available hours

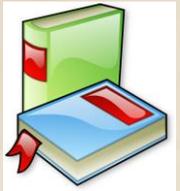
Students do return for multiple study sessions

# TLC Use: Tutoring



unique students

**772**



session/student (avg)

**4**

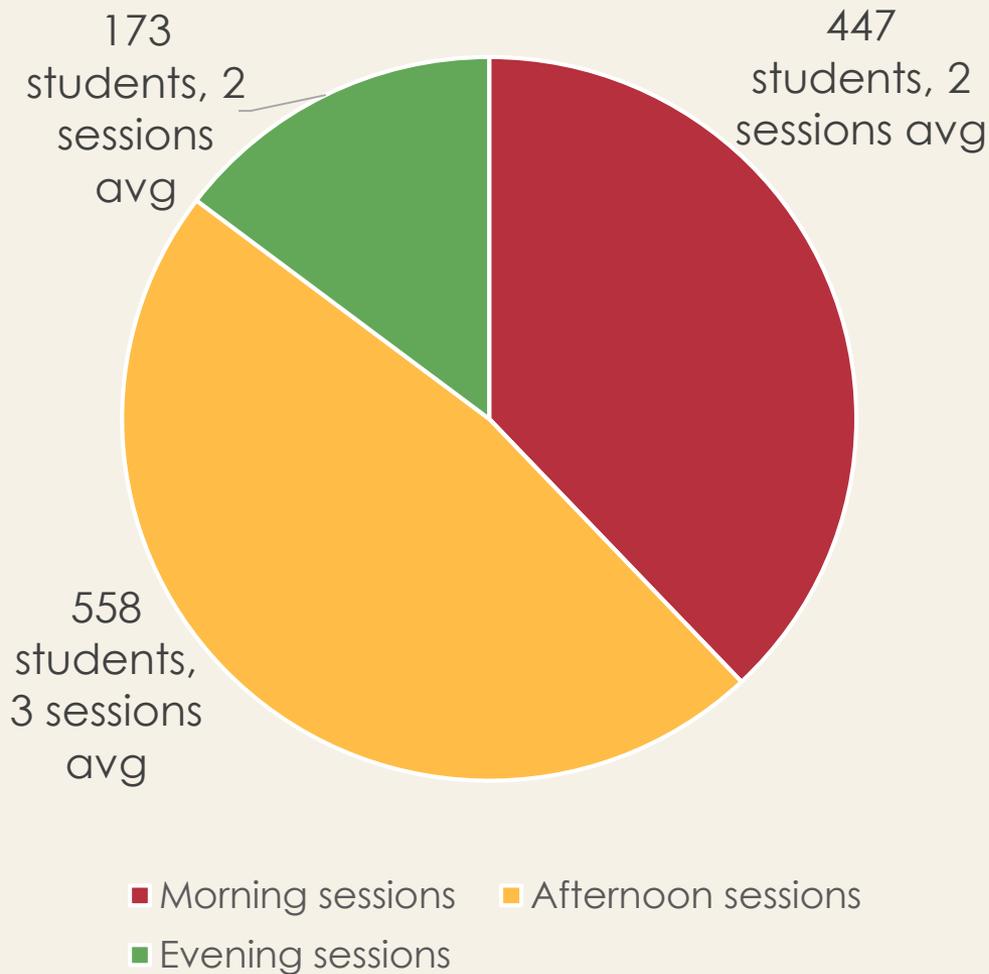


tutoring sessions

**2,977**

- Students who experience tutoring continue to seek it out

## TLC Tutoring by Time of Day

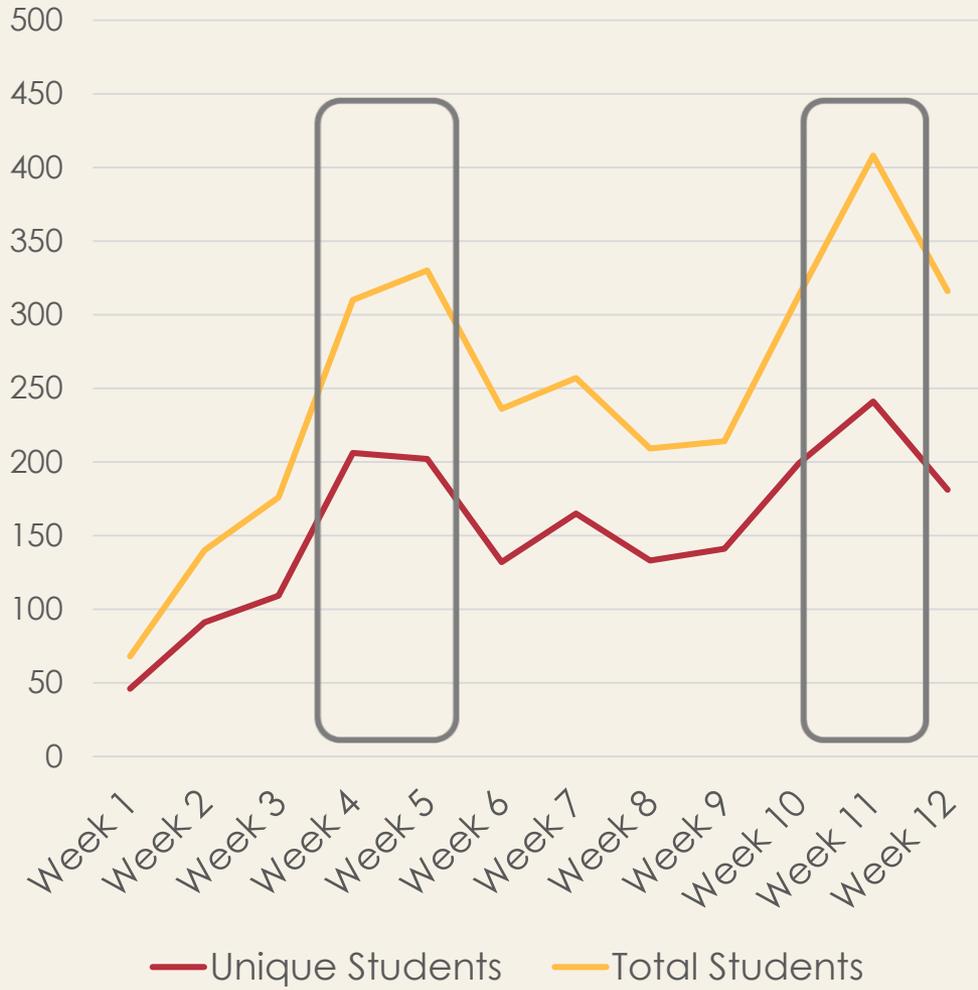


More tutoring occurs in the afternoon and morning

Pattern similar to studying

Students return for tutoring

### TLC Tutoring Sessions by Week



Tutoring sessions rises in weeks 4-5 and towards end of quarter (week 11)

# Who seeks out tutoring?

For every 10 students:



**Asian**



**Latinx**



**All  
Others**

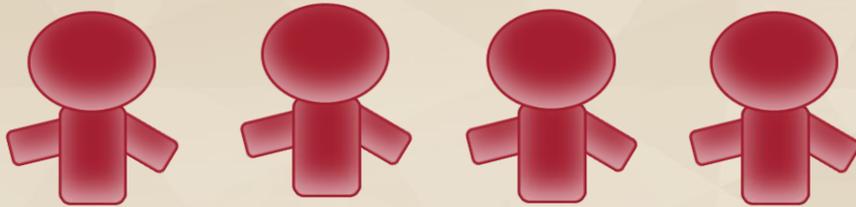


**White**

Asian=53%; Latinx=19%; White=19%; African American=5%; Filipinx=2%; Decline to State=1%; Native American<1%; Pacific Islander<1%

# Who seeks out tutoring?

For every 10 students:



**F1 Status**



**Not F1**

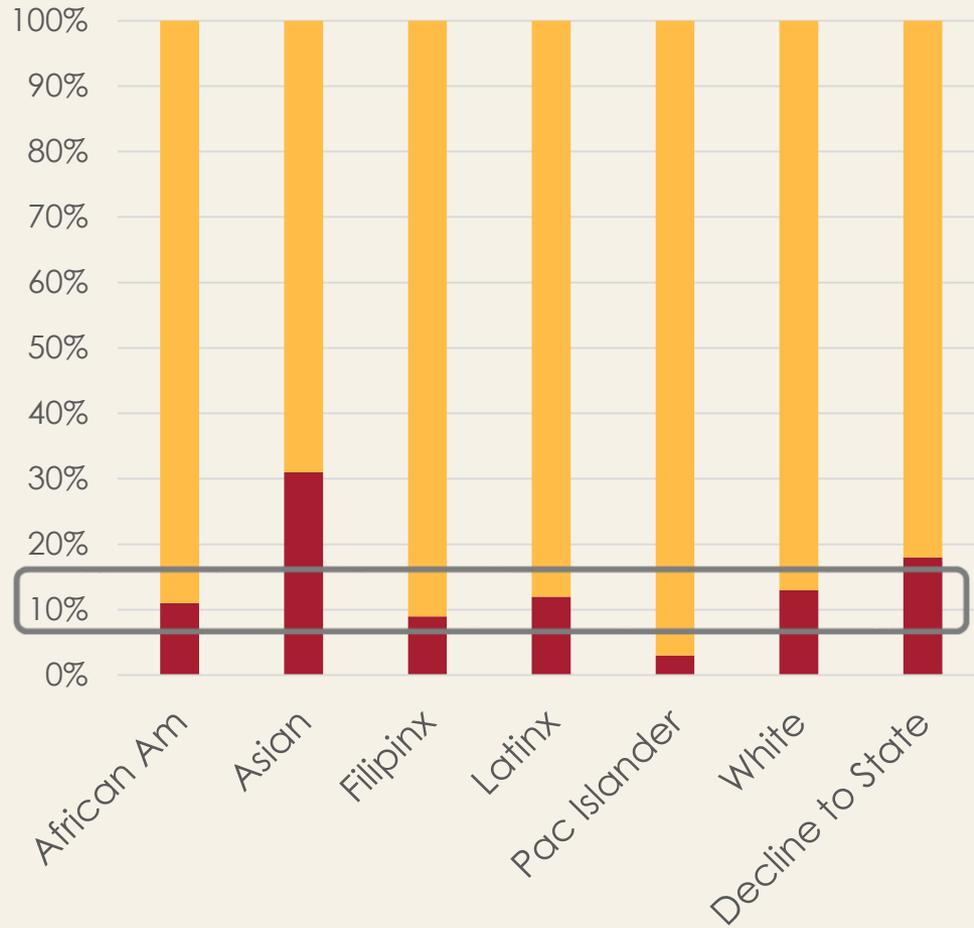


F1 Status=36%

# Top Courses Tutored

- ENGL 1A
- ENGL 1B
- ESLL 125
- ENGL 110
- ESLL 237

## TLC Tutoring by Ethnicity: Top Courses



Within each ethnicity group roughly 10% seek out tutoring

Asians students are exception

DI groups do not seek out tutoring at higher rates

# Another question to consider?

- Does using the TLC for studying and tutoring facilitate course success?
- We cannot directly answer this question because we don't know how students were doing in the class prior to seeking out tutoring

# TLC and Course Success

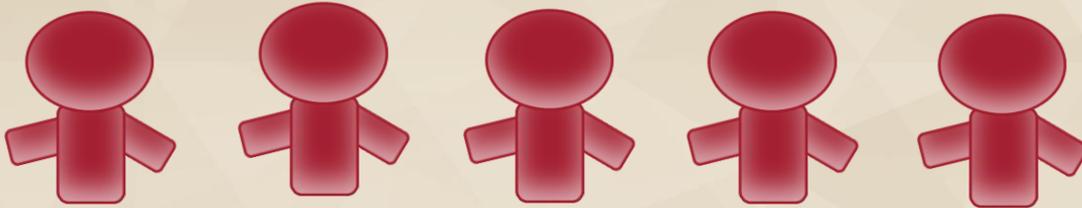
- We proxy the impact based on:
  - Course final grade (distribution)
  - High school GPA
  - Course repeater grades

# Final Course Grade: Studying

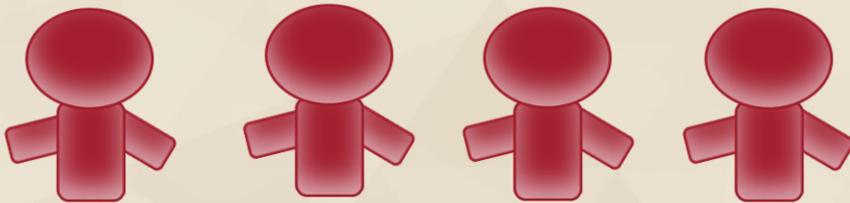
- Studying at the TLC seems have a less direct effect on course success
  - 3 hours **PASS** vs. 3 hours **NO PASS**
- Possibly different effects between studying and tutoring
- Possibly reflect assignment type (e.g. writing a paper may take a similar amt of time regardless of quality)

# Final Course Grade: Tutoring

For every 10 students:



**Success**



**Non Success**

Course success rate=88%

# Final Course Grade: Tutoring Top Courses

Tutoring

**89%**

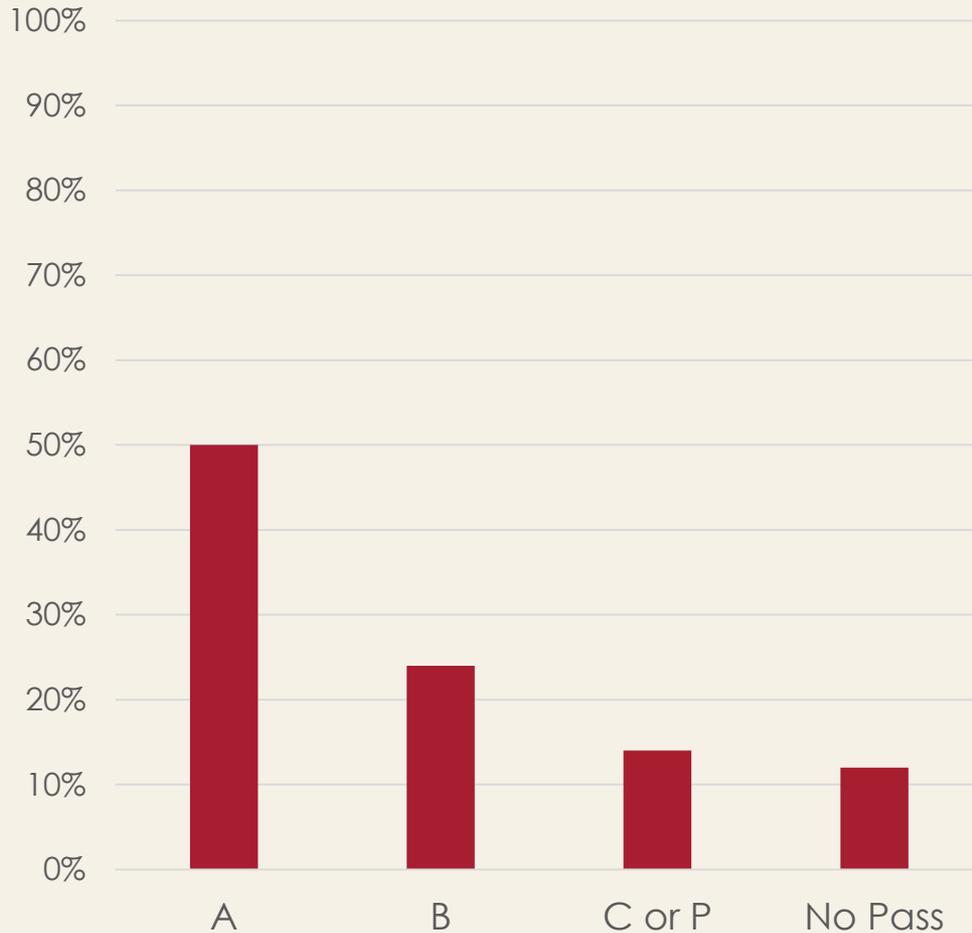
**SUCCESS RATE**

No Tutoring

**76%**

- Students who experienced tutoring saw similar or slightly higher success rates
- Course success gaps remain across ethnicity (regardless of whether tutoring was experienced)

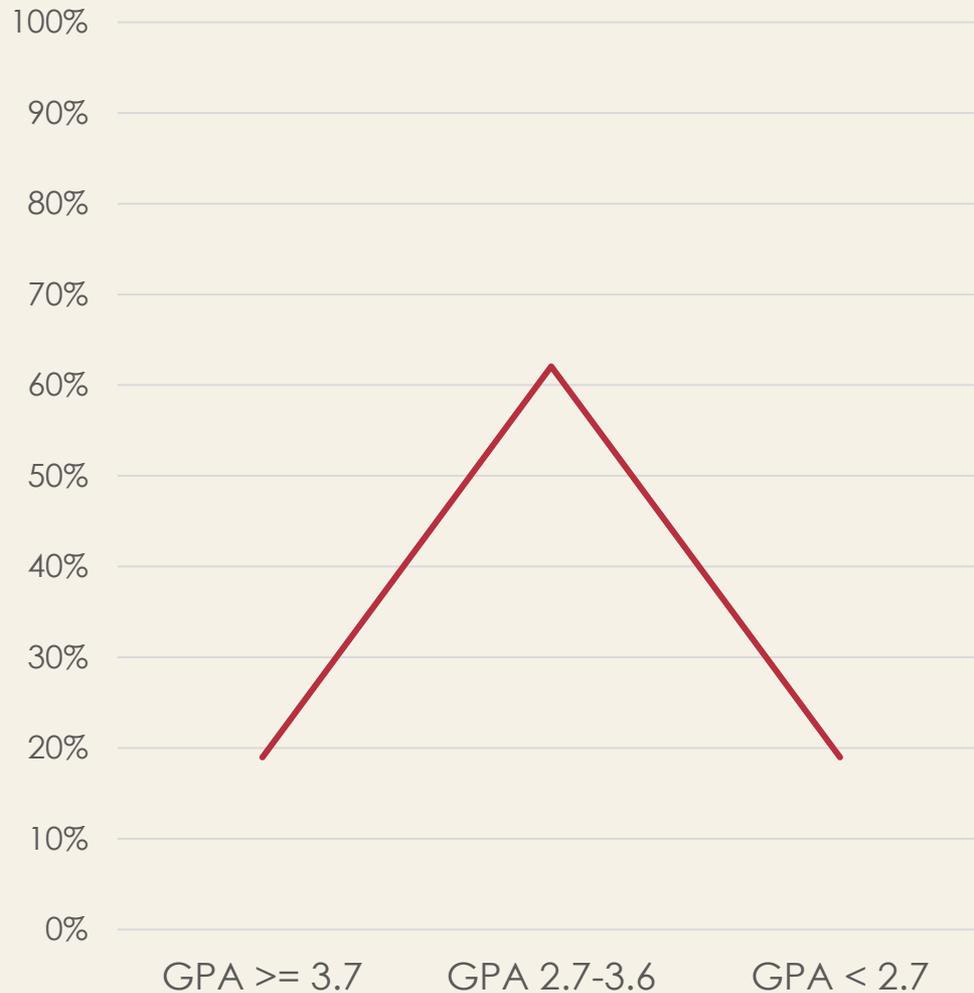
## Final Grade Distribution among Students who Received Tutoring



Half of students who sought tutoring earned “A” grade

Success rates comparable to overall ENGL and ESLL pass rates (75% and 84%)

## TLC Tutoring by HS GPA Band

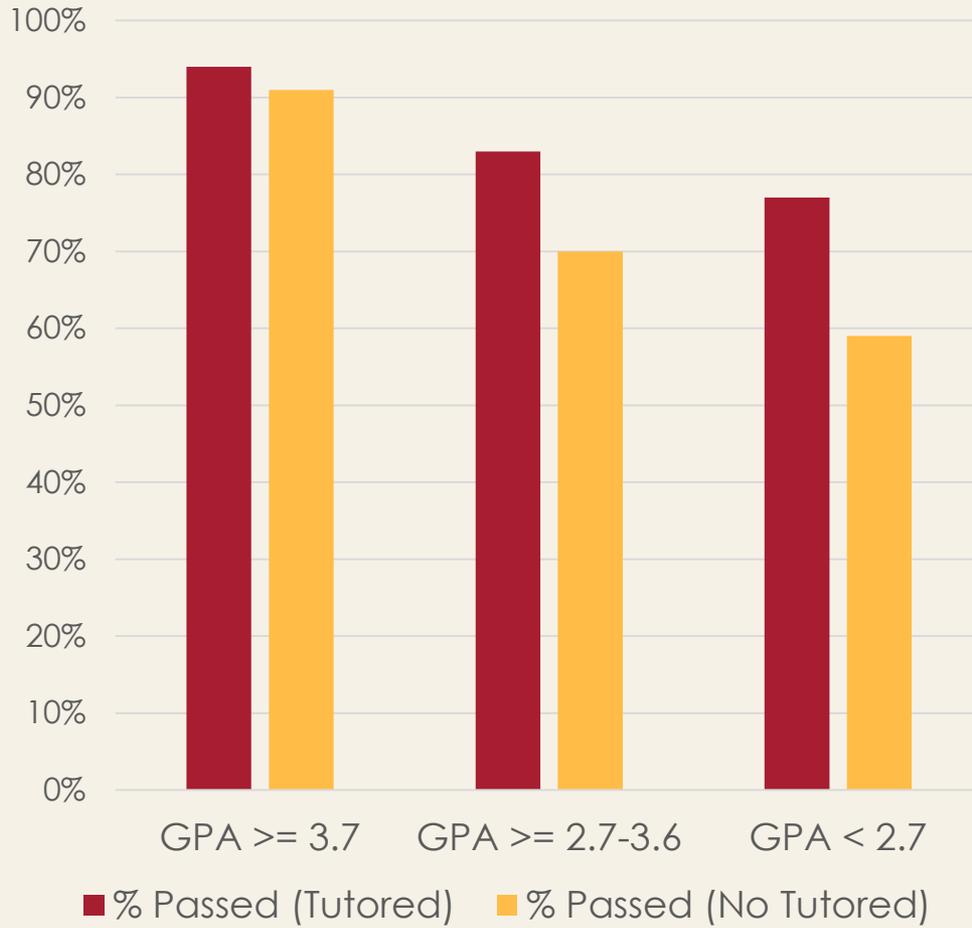


Most students who seek tutoring are “A-” to “B-” students

“A” students are a minority

Lower overall GPA students not seeking tutoring at higher rates

## Final Course Grade Tutored vs. No Tutored



Majority seeking tutoring had GPA  $\geq 2.7-3.6$

Tutoring may facilitate course success at lower GPA levels

Fewer low GPA students seek tutoring

# TLC Course Repeaters

Course Repeaters **83**



**Asian**



**Latinx**



**White**



**All  
Others**

Repeaters  
Success  
Rate  
**82%**

Identifies course repeaters by any previous final grade earned in the same course; Asian=54%; Latinx=27%; White=10%; African American=5%; Decline to State=4%; Filipinx=1%

# STEM CENTER

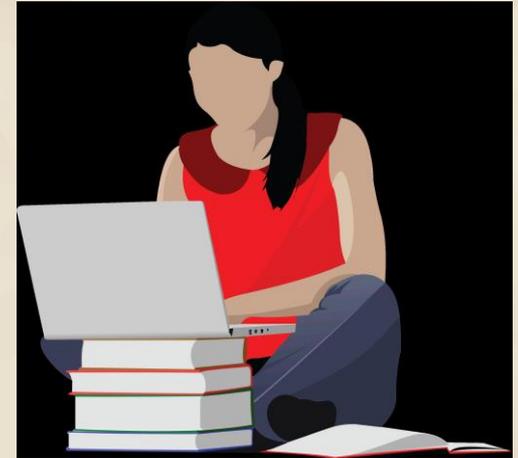


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# What are the questions?

- Who uses the Teaching Learning Center (TLC), **STEM Center**, and Pass the Torch?
- In what ways are the TLC and **STEM Center** used?



# What is the STEM Center?

- Students access the STEM Center for:
  - Studying
  - Workshops
  - Tutoring
    - Non-credit faculty
    - Students (beginning W19)



# Data Sources Accessed

- SARS
  - Student sign-in
- Banner
  - Based on IRP data match
- Time Frame:
  - Fall 2018/Winter 2019

# STEM Center Use: Studying

PSME  
subjects



Foundations  
Lab

**1,908**

unique students

**930**

**15**

session/student (avg)

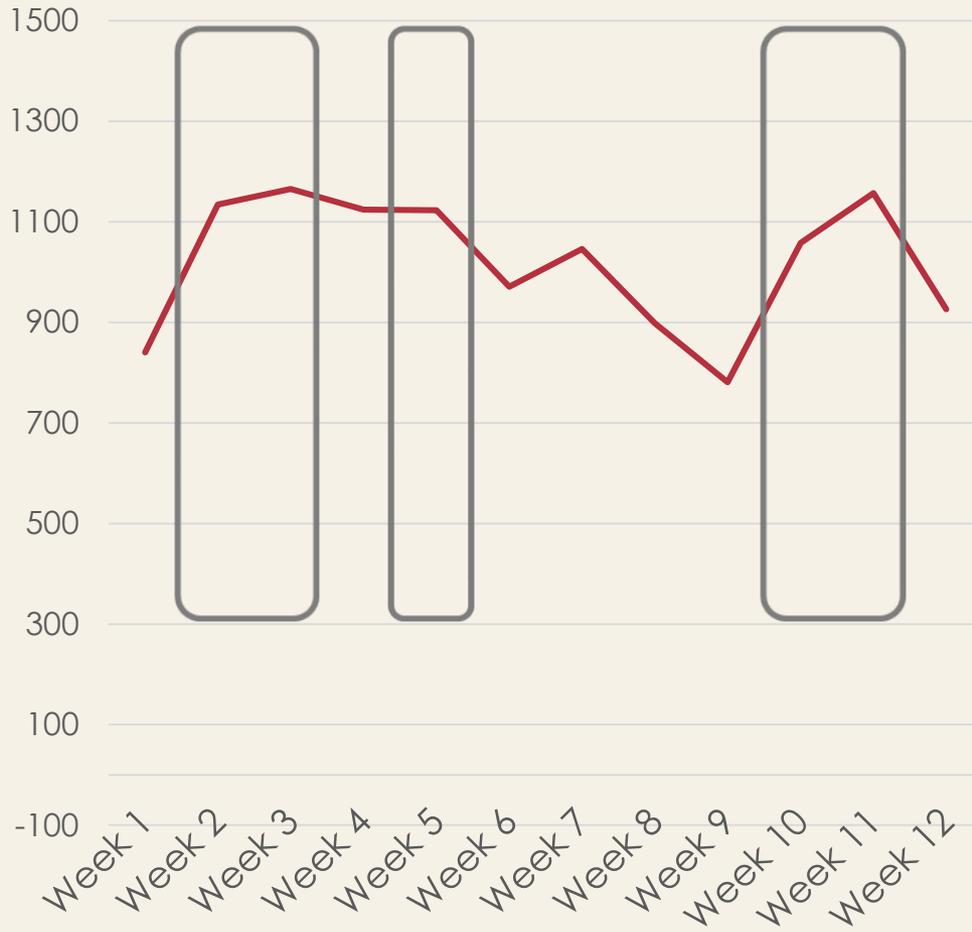
**7**

**89**

min/session (avg)

**69**

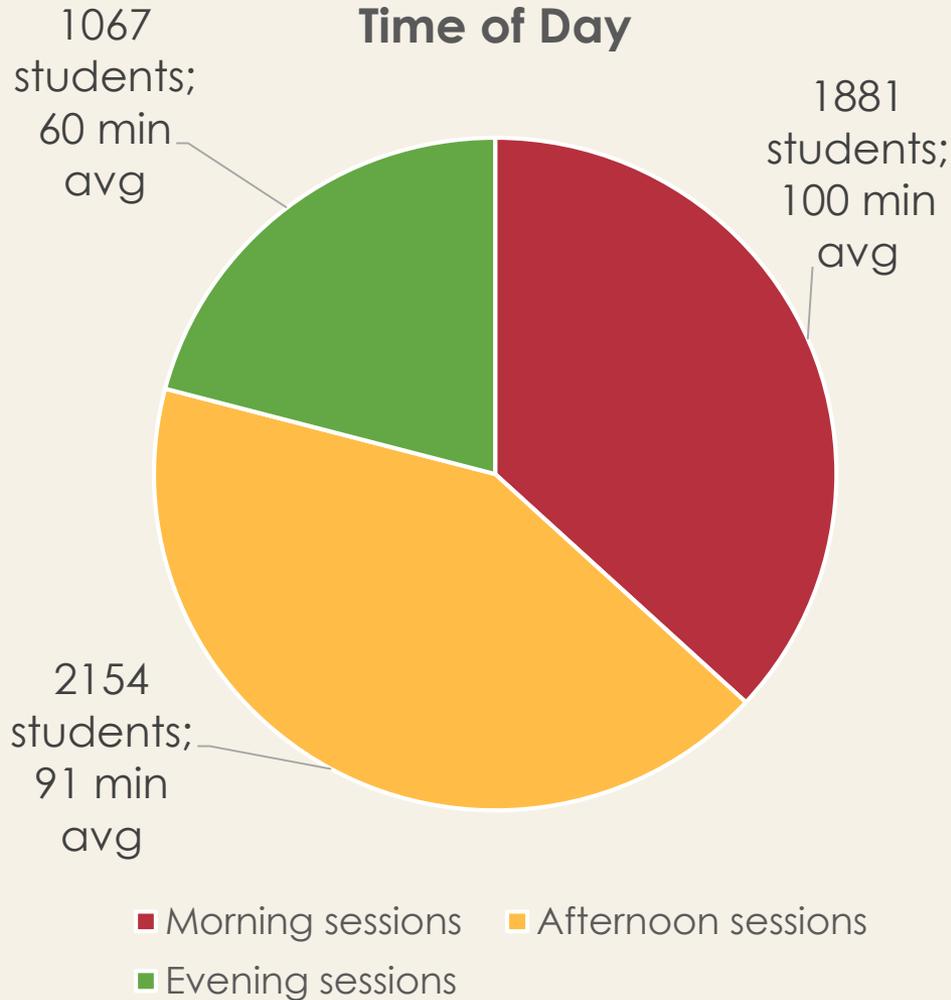
### STEM Center Studying by Week of Term



Students use the STEM Center for studying beginning at the start of the quarter

Studying use increases in week 5 and in weeks 10 and 11

## STEM Center Studying Use by Time of Day



Students spend at least an hour studying regardless of time of day

Students study primarily in the morning and afternoon

Students return for multiple study sessions

# STEM Center Use: Tutoring



unique students

**865**



session/student (avg)

**9**



tutoring sessions

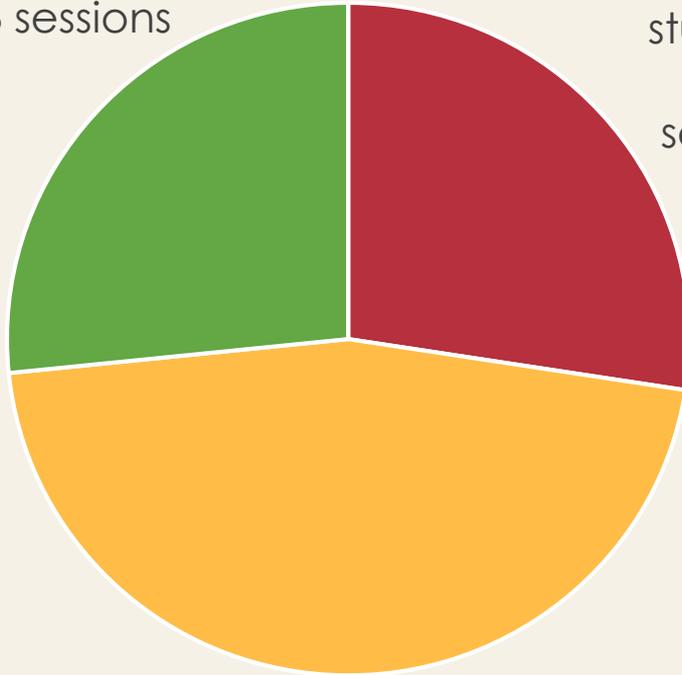
**8,217**

- Students who experience tutoring continue to seek it out

## STEM Center Tutoring by Time of Day

392 students,  
2263 sessions

404  
students,  
1,830  
sessions



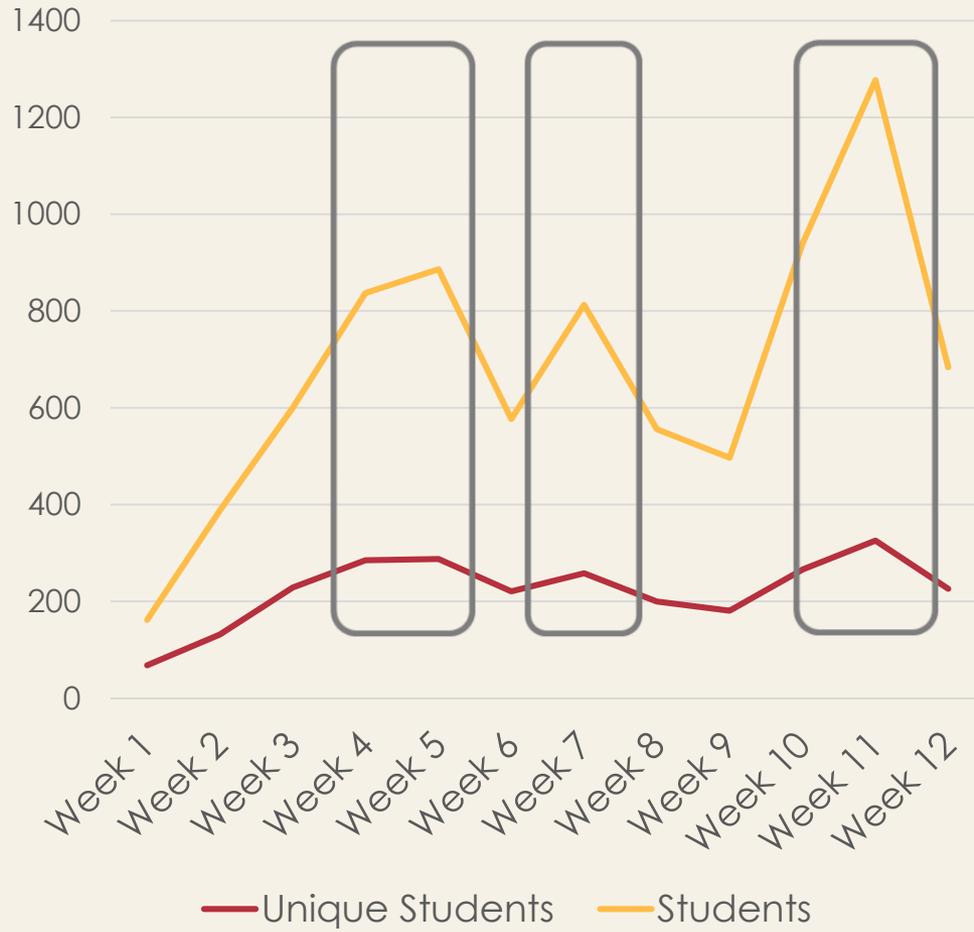
677 students, 4124 sessions

- Morning sessions
- Afternoon sessions
- Evening sessions

More tutoring  
occurs in  
afternoon

More tutoring  
sessions in  
evening than  
morning

## STEM Center Tutoring Sessions by Week of Term

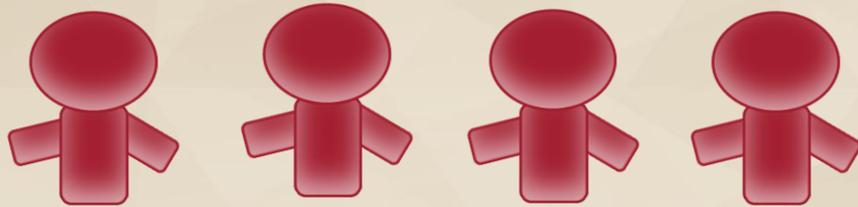


More tutoring sessions during weeks 4-5, week 7, and week 11

Relatively consistent number of students seek out tutoring from week 3 onward

# Who seeks out tutoring?

For every 10 students:



**Asian**



**Latinx**



**White**

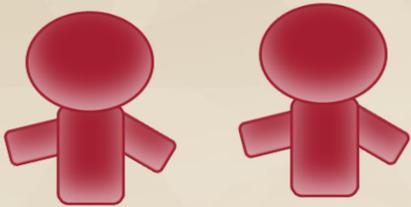


**All  
Others**

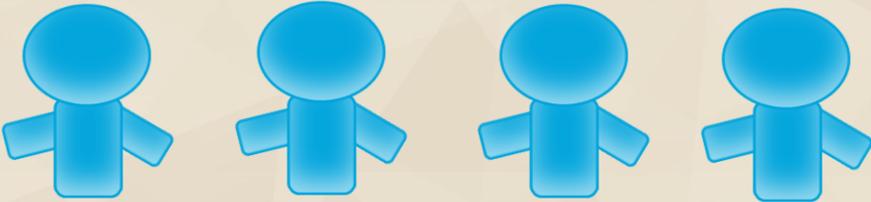
Asian=41%; Latinx=25%; White=24%; African American=4%; Filipinx=3%; Decline to State=2%; Pacific Islander=1%; Native American<1%

# Who seeks out tutoring?

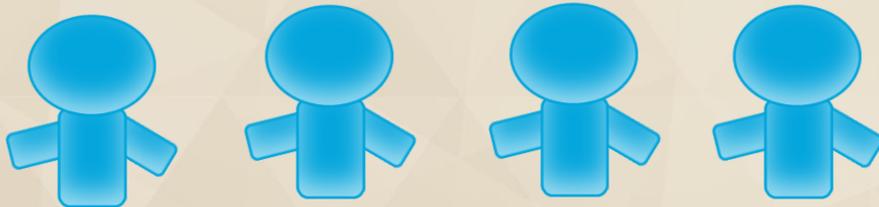
For every 10 students:



**F1 Status**



**Not F1**



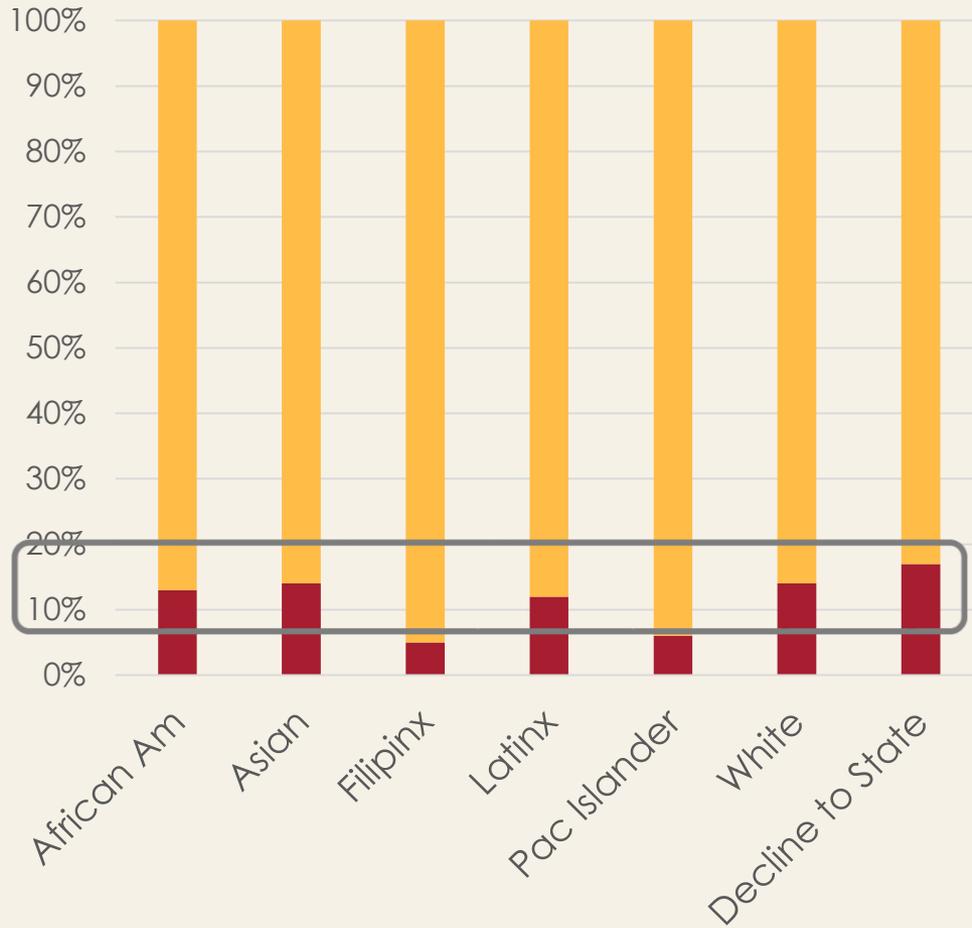
F1 Status=18%

# Top Courses Tutored

- MATH 1A
- MATH 10
- MATH 1B
- MATH 48A
- MATH 1C
- PHYS 4A
- CHEM 30A



## STEM Center Tutoring by Ethnicity: Top Courses



Students enrolled do not seek tutoring (may seek other supports)

Within each ethnicity group roughly 10% or less seek out tutoring

DI groups do not seek out tutoring at higher rates

# Another question to consider?

- Does using the STEM Center for studying and tutoring facilitate course success?
- We cannot directly answer this question because we don't know how students were doing in the class prior to seeking out tutoring

# STEM Center and Course Success

- We proxy the impact based on:
  - Course final grade (distribution)
  - High school GPA
  - Course repeater grades

# Final Course Grade: Studying

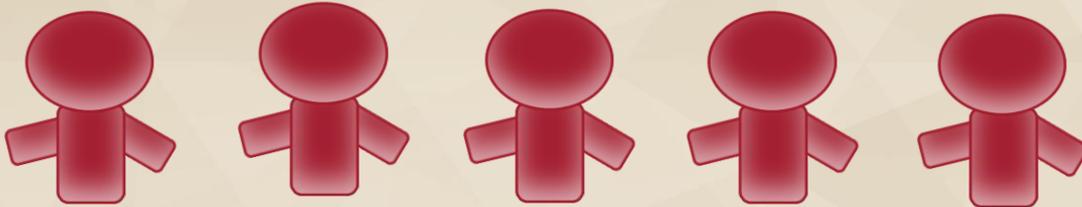
- More time spent at STEM Center → more likely to pass course
- PSME subjects:
  - 14 hours **PASS** vs. 9 hours **NO PASS**
- Foundations Lab:
  - 6 hours **PASS** vs. 5 hours **NO PASS**

# Final Course Grade: Tutoring

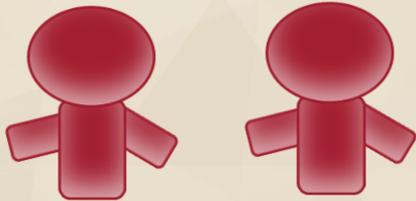
- More time spent getting tutored at STEM Center → more likely pass course
- 7 sessions **PASS** vs. 5 sessions **NO PASS**

# Final Course Grade: Tutoring

For every 10 students:



**Success**



**Non Success**

Course success rate=74%

# Final Course Grade: Tutoring in Top Courses

Tutoring

**66%**

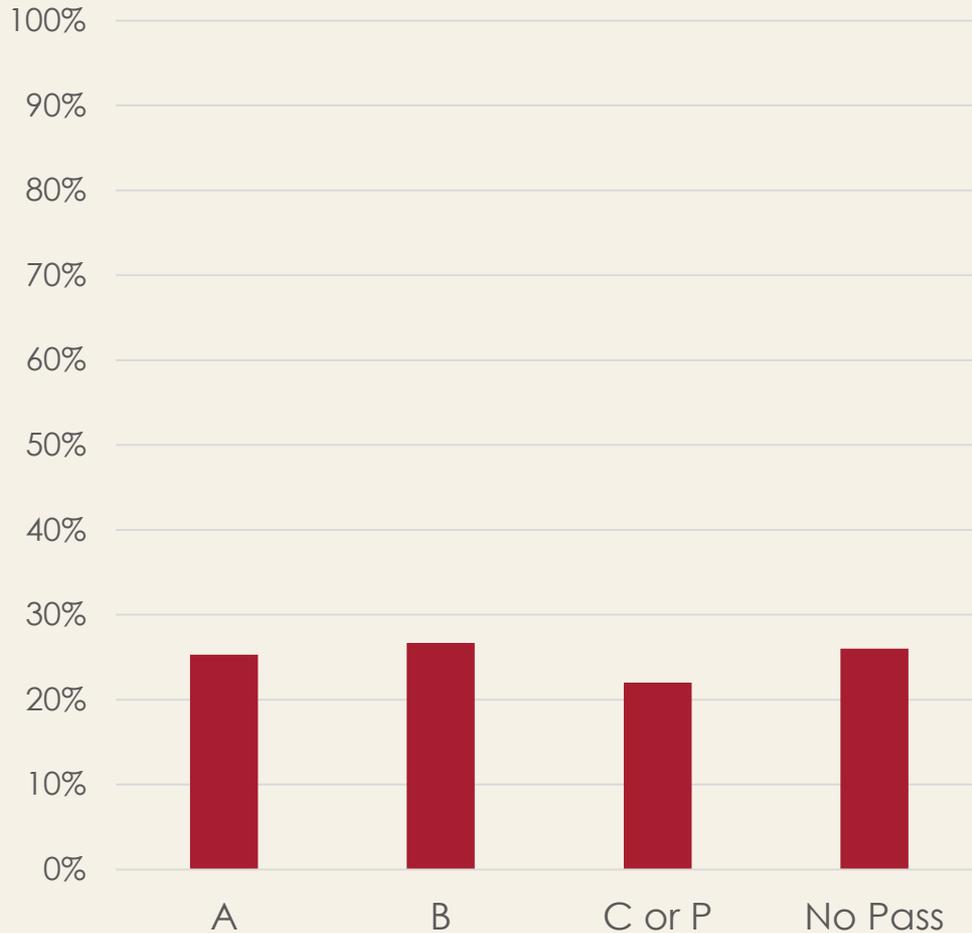
**SUCCESS RATE**

No Tutoring

**62%**

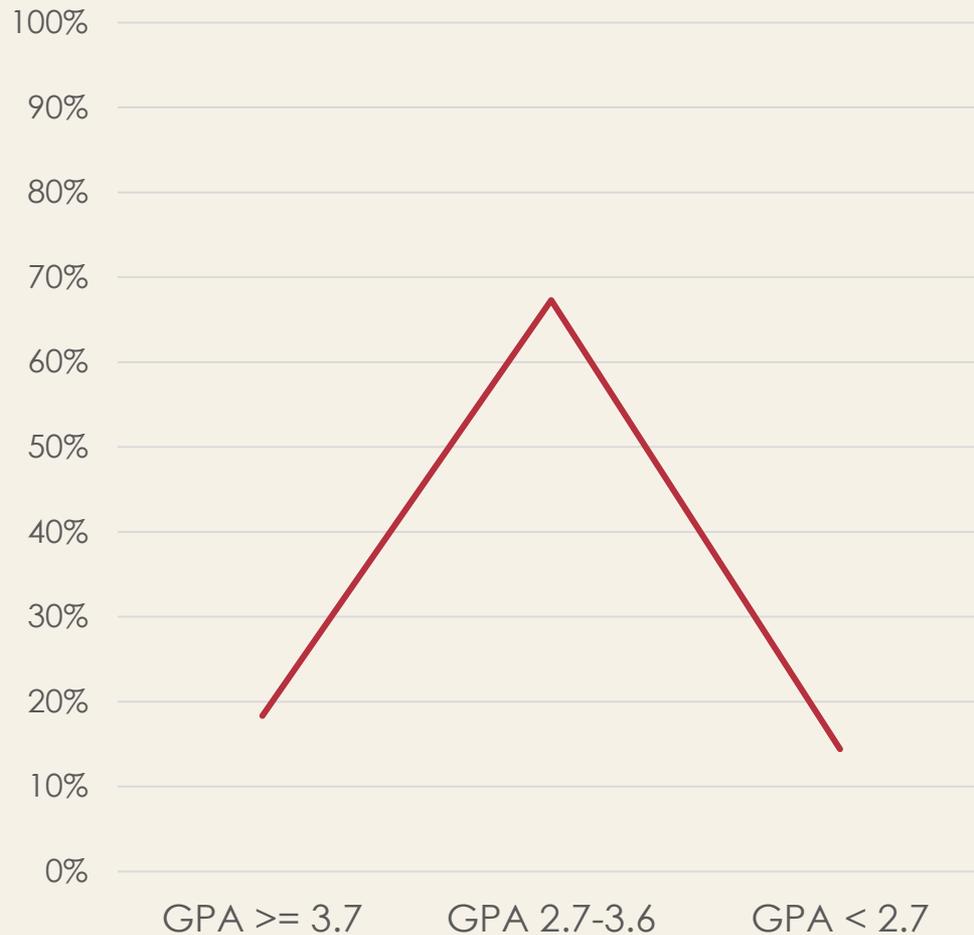
- Students who experienced tutoring saw similar or slightly lower success rates
- Course success gaps remain across ethnicity (regardless of whether tutoring was experienced)
- Suggestive that some students wait until they are really challenged before seeking out tutoring

## Final Grade Distribution among Students who Received tutoring



Grade distribution suggests that it's not just "A" students who request tutoring

## STEM Center Tutoring by HS GPA Band

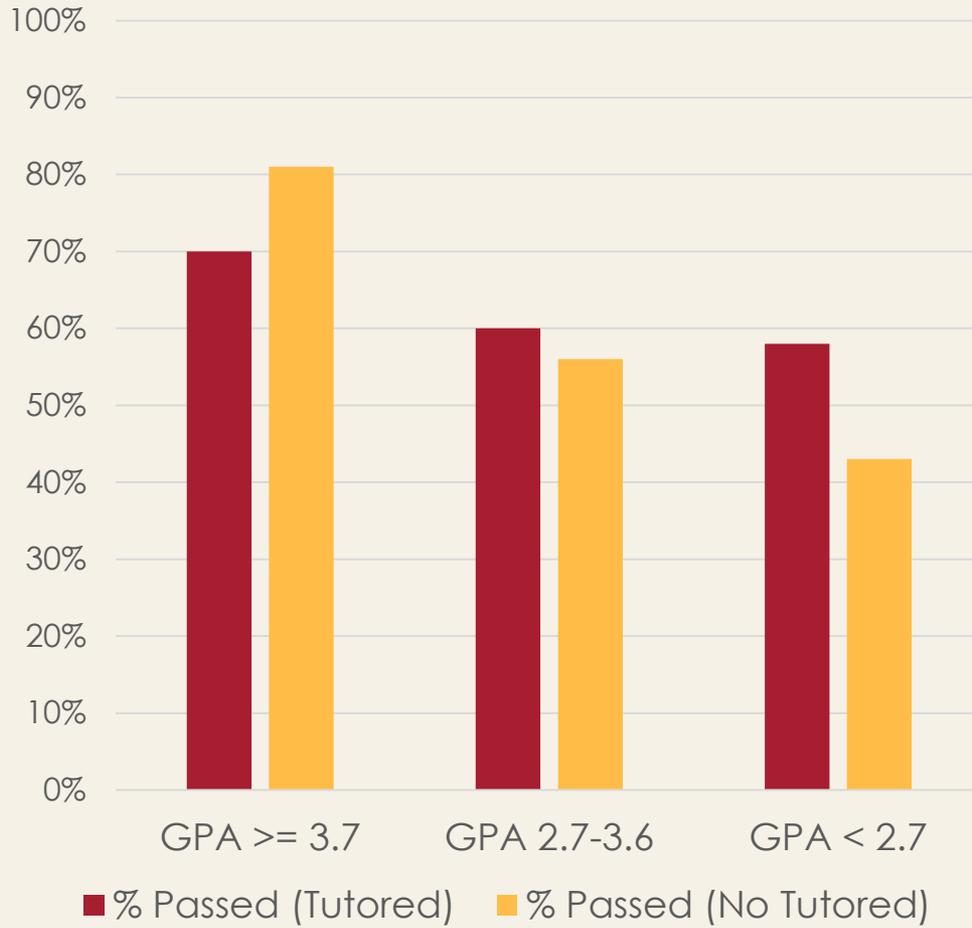


Most students who seek tutoring are “A-” to “B-” students

“A” students are a minority

Lower overall GPA students not seeking tutoring at higher rates

## Final Course Grade Tutored vs. No Tutored



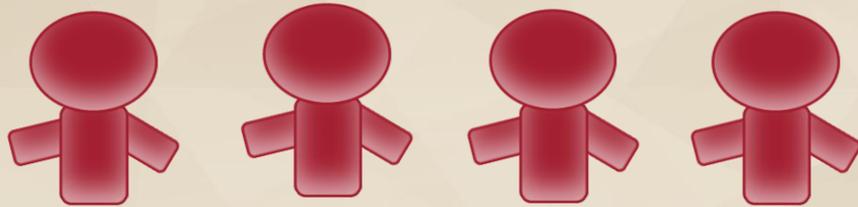
Tutoring may facilitate course success especially at lower GPA levels

Low GPA students are not more likely to seek out tutoring

# STEM Center Course Repeaters

Course Repeaters

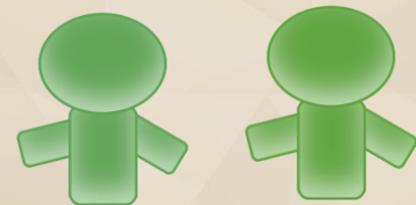
**222**



**Asian**



**Latinx**



**White**



**All Others**

Repeaters  
Success  
Rate

**70%**

Identifies course repeaters by any previous final grade earned in the same course; Asian=41%; Latinx=28%; White=19%; African American=5%; Decline to State=3%; Filipinx=3%; Pacific Islander, 1%

# PASS THE TORCH

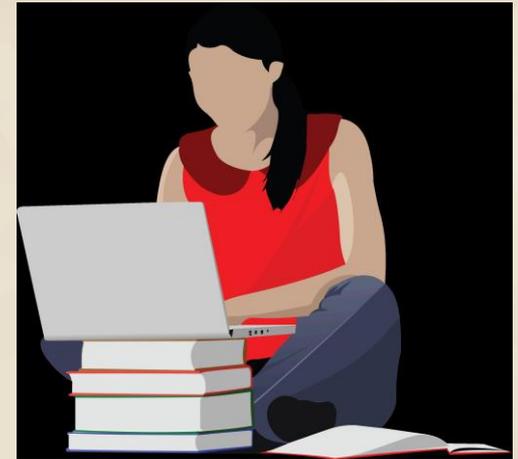


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# What is the question?

- Who uses the Teaching Learning Center (TLC), STEM Center, and **Pass the Torch**?



# What is Pass the Torch?

- Award-winning program began in 1994
- One-on-one tutoring
- Study Teams
  - Students tutoring students
- Leaders
  - Enroll in tutoring courses
- Members



# Data Sources Accessed

- Program files (from program)
- Banner (IRP data match)
- Time Frame:
  - Fall 2018/Winter 2019
- Roughly 25-30 students/qtr applied but never started

# Pass the Torch Members

Fall 2018 **75**

Winter 2019 **91**

Spring 2019 **99**

Several students seek tutoring for more than one course (~6/qtr)

# Who seeks out tutoring?

Latinx		43%
Asian		31%
White		16%
F1 Status		20%

Program is intentional in outreach to Latinx students

# Pass the Torch Top Courses

- ENGL 1A
- MATH 1A
- MATH 48A



- Top subject is MATH—almost double the study teams in ENGL

Represents 38% of all courses tutored; roughly 20+ students tutored in each course

# Pass the Torch Use

ENGL

**8 hours avg**

ESLL



**5 hours avg**

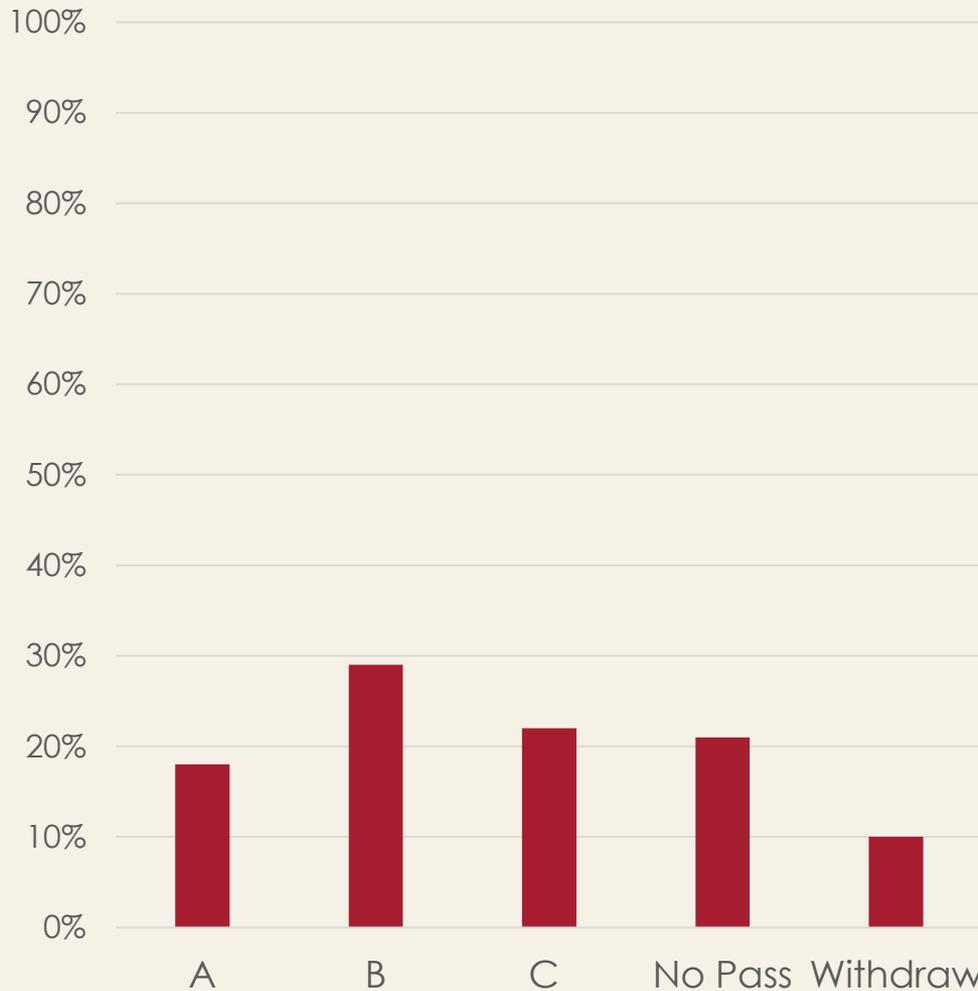
MATH

**9 hours avg**

- Successful students spent 1-2 hours more in their study teams

Tutoring time ranged from 1 hour to 25 hours.

## PTT Course Success Rates



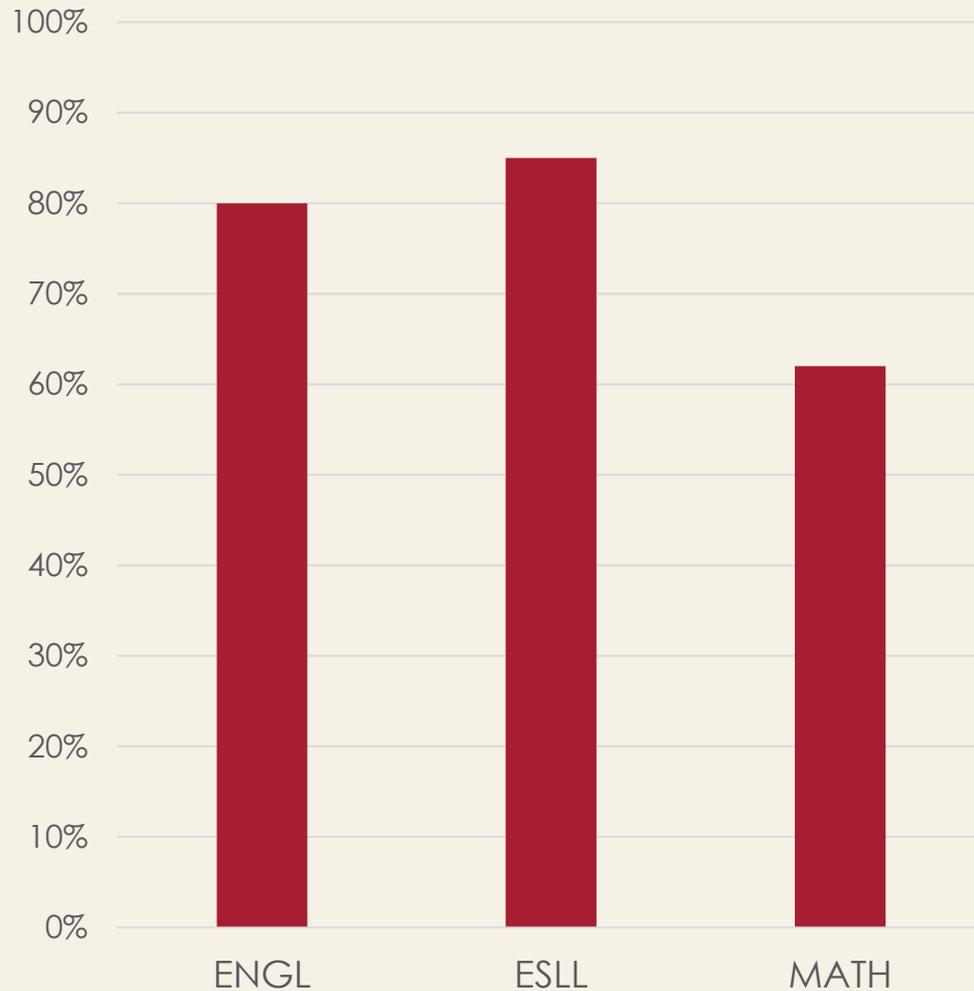
Success rate:  
**69%**

Success rate  
w/no withdraws:  
**77%**

Most who pass  
earn "B" grade

Suggests  
students are  
trying to pass not  
raise grade in  
course

## PTT Course Success by Subject



Pass rates higher when compared to overall ENGL pass rates

Pass rates comparable to overall MATH pass rates

## PTT Course Success Rate by Ethnicity



Filipinx, Latinx, White pass rates lower than group success rate (69%)

Pattern holds even at subject level

Data limitation:  
No Spring data

# Pass the Torch: Course Repeaters

Course Repeaters

23

ENGL

40%

ESLL

**PASS  
RATES**

100%

MATH

75%

Spring Course Repeaters

30

PTT Course Repeaters: ENGL=5 students; ESLL=2 students; MATH=16 students

# What's the story here?

- Presented use data to answer questions about studying and tutoring use
  - Students do use these resources—throughout the quarter and often
  - Consider who might experience greater benefits in prioritization of services/resources
- Would need additional data for further explore relationship with course success

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If you have any additional questions or comments please  
contact me.