

Objective	Status	Description of Status/Progress
Goal 1 - Modernization		
1. Implement the Adobe Sign system and integrate with the Banner ERP to support digital distribution, workflow, and signature of a wide variety of college/district forms, contracts, and other documents.	In Progress	Both colleges A&R and District HR will be the pilot division to convert their forms to Adobe signable forms. The initial pilot with the FH Allied Health is completed and in use.
2. Upgrade the district ERP system to version 9 of the Ellucian Banner platform.	Complete	The upgrade to Banner 9 is nearly complete. The final two functional units are completing training and will migrate by the end of February 2019
3. Pilot business intelligence software for research.	Postponed	Staff and budget capacity currently do not exist to support this project
4. Implement a managed print service system for all employee print output.	In Progress	Change order to the contract was signed late summer. Change to the software configuration and user interface included in the change order. New equipment will begin rolling out first to Central Services and then in a staged process to the colleges after consultation with end users.
5. Implement Virtualized Desktop Infrastructure off-campus access.	In Progress	Implementation pushed into the summer months partly due to staffing issues with the vendor. Project is near completion.
6. Migrate email and calendar to the Cloud	Complete	Migrate the email and calendar to the Office365 cloud environment for better integration with other Office 365 applications
7. Upgrade the KACE end user support system.	Complete	New version went live on April 1st.
8. Implement a variety of productivity and support applications for both colleges and Central Services:		
JobEx – student employment system	Discontinued	The product was discovered to not meet the needs of the colleges. The product has been implemented and is currently being
Maxient – student discipline system	In Progress	integrated with the Banner system.
Slate CRM – international student program support	Complete	Phase I of the project has been completed. Teams are exploring
Curriculum management system for Foothill	In Progress	

Goal 2 - Infrastructure

9. Complete the overhaul and refurbishment of 1911 machine room include physical security, HVAC, and primary and backup electrical systems.	In Progress	Predominantly complete. Final details being resolved.
10. Expand coverage of the wireless network and improve connection speeds at all district locations.	In Progress	Wireless system software upgrade completed. Expanding wireless coverage to faculty offices on FH Campus.
11. Support Central Services staff moving into the new district office building.	In Progress	Move in to NDO plan for late February 2020.
12. Assist in the upgrade and standardize of the De Anza electronic lock system.	Complete	Virtual server set up by ETS and software installed by vendor. Implementation still underway (outside ETS scope). Replacing servers used by EIS staff in support efforts of the end user computing environment. Pending purchase of network PoE (Power over Ethernet) switches to replace old switches in order to better support VoIP phones and other peripheral support devices.
13. Upgrade various network and server equipment.	In Progress	

Goal 3 - Security

14. Consolidate and streamline the district's Active Directory identity management system.	In Progress	The Active directory has been migrated to the cloud. We are working to close out the local versions. Training has been provided to all employees. ETS is providing utilization reports to supervisors and managers to follow with people who have not yet completed the training.
15. Deploy the Securing the Human information security training for all employees.	Complete	PCI 3 Compliance Gap Assessment - waiting for final report from the consultant. The penetration test was completed in January 2019.
16. Conduct a penetration test and Payment Card Industry (PCI) compliance assessment.	In Progress	The new Palo Alto Network Firewalls are in full production on both campuses as of end of January 2019.
17. Upgrade FH and DA campus Firewall and Intrusion Protection Systems.	Complete	
18. Implement Symantec central management of end-point device malware protection.	In Progress	Hardware received. We are configuring the system. ETS recommends copying files to Office 365 One drive provided to every employee. Sync capability is available and built into staff/faculty computer images.
19. Provide standardized back-up for faculty and staff data files.	Complete	

20. Implement new network security monitoring tools to include cloud system monitoring.

In Progress

Researching possible solutions.

Goal 4 - Cloud Technology

21. Migrate the key mission critical systems and infrastructure to the cloud. Complete

Email, ERP and mission critical operations are successfully migrated to the cloud.

With the move of the Banner system and MyPortal to the cloud, ETS staff are developing new skills and techniques for managing these systems.

22. Transform the internal support expertise to the cloud infrastructure. In Progress

these systems.

Goal 5 - Institutional Culture

23. Update data retention policy

Not Started

24. Provide training to all employees on compliance issues such as FERPA, accessibility, copyright, and privacy.

Not Started

Goal 6 - Training and Professional Development

25. Conduct the district-wide training for the new Banner 9 ERP system.

Complete

Training for Banner 9 users is nearly complete.